

# TECH FORUM

Flight Operations Support & Training Standards

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# Flight Operations Support & Training Standards

Data & means to operate the aircraft safely and efficiently

## Flight Ops Support

- Standard Procedures
- Flight Ops Manuals
- Aircraft Performance
- Weight and Balance
- Training for Flight Ops Engineers

## Training Standards

Define Airbus standards:

- FCTS manual
- OSD: Training for Pilots and Cabin Crew (EASA)

## In-service support

- Flight Operations Support Directors network
- Customer support through Tech request, including 24/7 support to AOG front desk
- Airbus WIN videos

## Deliverables

- Operational documentation
- Performance Software
- Training standard for airline flight operations

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